

RESOLUTION NO. 2021-178

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF ELK GROVE
DISPENSING WITH THE FORMAL REQUEST FOR PROPOSAL PROCEDURE
PURSUANT TO ELK GROVE MUNICIPAL CODE SECTION 3.42.140(B)(3) AND
AUTHORIZING THE CITY MANAGER TO EXECUTE AN AGREEMENT WITH
SELECTRON TECHNOLOGIES, INC. FOR INTEGRATED VOICE RESPONSE
SYSTEM SOFTWARE LICENSING AND MAINTENANCE FOR A TERM OF SIX
YEARS IN AN AMOUNT NOT TO EXCEED \$180,475**

WHEREAS, the City's current Integrated Voice Response (IVR) system uses software provided by Selectron; and

WHEREAS, Selectron is the only IVR provider that integrates with the City's current Enterprise Resource Management software (Central Square); and

WHEREAS, Selectron software is cloud-based and can integrate with the City's new phone system platform increasing efficiencies, providing ease of use, and increasing accessibility to online building inspection scheduling; and

WHEREAS, pursuant to Elk Grove Municipal Code Section 3.42.140(B)(3), the City Council may dispense with the formal request for proposal procedure when, in the judgment of the City Council, compliance with the procedure is not in the best interest of the City; and

WHEREAS, for the reasons presented, pursuing a formal request for proposal procedure for the subject software licensing and services is not in the best interest of the City.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Elk Grove hereby dispenses with the formal request for proposal procedure pursuant to EGMC Section 3.42.140(B)(3) and authorizes the City Manager to execute a six-year agreement with Selectron Technologies, Inc., in substantially the form presented, for the purchase of Integrated Voice Response system software licensing and maintenance in an amount not to exceed \$180,475 over the term of the contract; and

BE IT FURTHER RESOLVED that the City Manager is authorized to approve annual price increases, if any, not exceeding 3 percent annually, as provided in the agreement.

PASSED AND ADOPTED by the City Council of the City of Elk Grove this 23rd day of June 2021




BOBBIE SINGH-ALLEN, MAYOR of the
CITY OF ELK GROVE

ATTEST:


JASON LINDGREN, CITY CLERK

APPROVED AS TO FORM:


JONATHAN P. HOBBS,
CITY ATTORNEY

CERTIFICATION
ELK GROVE CITY COUNCIL RESOLUTION NO. 2021-178

STATE OF CALIFORNIA)
COUNTY OF SACRAMENTO) ss
CITY OF ELK GROVE)

I, Jason Lindgren, City Clerk of the City of Elk Grove, California, do hereby certify that the foregoing resolution was duly introduced, approved, and adopted by the City Council of the City of Elk Grove at a regular meeting of said Council held on June 23, 2021 by the following vote:

AYES: **COUNCILMEMBERS:** *Singh-Allen, Nguyen, Hume, Spease, Suen*

NOES: **COUNCILMEMBERS:** *None*

ABSTAIN: **COUNCILMEMBERS:** *None*

ABSENT: **COUNCILMEMBERS:** *None*



Jason Lindgren, City Clerk
City of Elk Grove, California